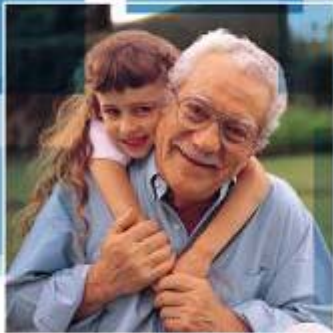


DEA

LifeCare Services



Brought to You by Your
Employee Assistance Program



LifeCare®

Caring today for a better tomorrowSM

DEA LifeCare Services

- **Expert consultation and guidance on “your” life issues**
- **On-request research and educational materials**
- **Personalized referrals to local and national resources for your specific needs**
- **No-cost legal and financial consultations**
- **Free prenatal, child safety and adult care kits**
- **24 Hour toll-free phone access/ Interactive web site**

LifeCare Specialists

LifeCare Specialists are available 24/7 to:

- Assess your needs
- Provide personalized one-on-one assistance
- Send educational materials within minutes of your request
- Prescreen providers and generate detailed referrals with confirmed availability
- Follow-up until your needs are completely satisfied



LifeCare employs Bachelor's and Master's level specialists (not generalists) who are educated and trained in one specialty area (child care, elder care, academics, etc.) so you receive guidance from experts in their fields.

LifeCare Services

LifeCare is sponsored by the Employee Assistance Program and is provided to you as DEA employees and your family members at no cost. Just some of the areas LifeCare experts can assist you with are:

- **Child Care & Parenting**—Care options, centers, in-home care, child safety, parenting resources, pregnancy, prenatal care, breastfeeding, domestic and international adoption resources, etc.
- **Adult Care & Aging**—Short- and long-term care options, caregiving resources, retirement, facilitated family meetings, Medicare, geriatric care management, transportation, home safety, medication reminder services. etc.
- **Financial Concerns**— Three free 30-minute financial counselor consultations per year to assist with budgeting, credit & debt, college planning, home buying, retirement and more; the preparation of a free family budget
- **Legal Concerns**—Access to local attorneys who will provide free 30-minute legal consultations on up to three new legal topics per year—plus, online content, sample legal forms, and more.
- **Education**—Pre-K to college, financial aid, scholarships, special needs programs, after-school programs, homework help resources, etc.



LifeCare Services

LifeCare also offers:

- Prenatal Care Kits for employees currently expecting a baby
- Child Safety Kits for employees with toddlers
- Adult Care kits for employees caring for an aging loved one

Each is loaded with free products and helpful information.



The LifeCare Web Site

Simple Login

Do not click on the "NEW USERS" link. Simply enter the following Screen Name and Password in the "Member Login" box.

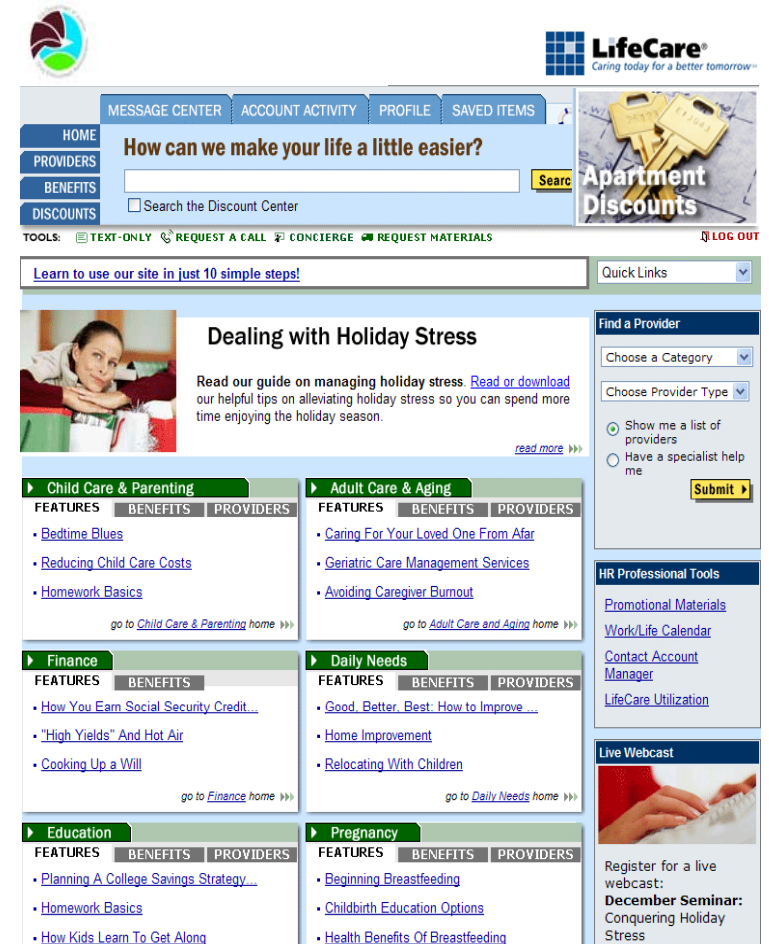
- Screen Name: **usdoj**
- Password: **dea** (case sensitive)

The screenshot shows the LifeCare website interface. At the top, there is a navigation bar with links: NEWS, ABOUT, SERVICES, ROI, PARTNERING. Below this is the LifeCare logo and the tagline "Life Management Services". The main banner features the text "Caring today for a better tomorrow". To the right of the banner, there is a section titled "Click on these Life Events..." with three sub-sections: Child Care, Parenting, and Elder Care, each with a small image. Further right is a "NEWS..." section with a list of recent news items. At the bottom of the page, there is a footer with copyright information and a "MEMBER LOG IN" link. A yellow box with a green border, titled "MEMBER LOGIN", is overlaid on the page. It contains fields for "Screen Name:" and "Password:", a "lost password?" link, and a "LOG IN" button. Below the login box is a "NEW USERS CLICK HERE" link. A red arrow points from the "NEW USERS" link in the navigation bar to the "NEW USERS CLICK HERE" link in the login box.

From the LifeCare Web Site

You can access:

- Tips, checklists, and in-depth articles that can help you more effectively manage one-of-a-kind and everyday life challenges
- Self-search tools that deliver detailed information on over two million work/life resources nationwide
- Live webinars, on-demand e-seminars, financial calculators, audio tips, blogs, podcasts, and streaming videos
- School and community comparison tools
- Educational loan and scholarship assistance
- And much more!



To Access DEA LifeCare Services

- Call **800-873-4636** (TDD/TTY 800-873-1322)
- Or log on to **www.lifecare.com**
 - ◆ Do not click on the “NEW USERS” link. Simply enter Screen Name: **usdoj** and Password: **dea** (all lowercase)
 - ◆ For assistance logging on, contact the Help Desk at 888-604-9565

Note: Consultation with a LifeCare specialist is not meant as a substitute for guidance from a licensed physician or mental health professional in matters of physical and/or emotional health. For answers to medical questions please contact your health care provider. For consultation on mental health issues, please contact the DEA Employee Assistance Program at 1-800-275-7460.